



Guidance to keep you safe if faced with a stranger in Church.

General points of safety

- Its wise not to approach the person on your own
- If the person seems intoxicated, please remember your own personal safety first.
- Ask them if they want help, don't assume they do.
Useful signposting information is on the reverse of this sheet.
- Please do not be tempted to give money to the person. You have no guarantee it will be used for food/rent/transport etc.
It could be used to feed a habit: drug/alcohol/gambling abuse etc.
- If they ask for food, there are usually biscuits in the Church Hall kitchen.
- SURREY POLICE TEL: 101 or 01483 571212 or if an emergency 999
- MENTAL HEALTH CRISIS HELPLINE Tel: 0300 456 8342

If the person asks for help their first port of call is **Streetlink**: -

www.Streetlink.org.uk Tel:- 0300 500 0914

Streetlink will arrange to come out or phone the person (if they're willing to give their phone number over) in **1-3 days** and talk to them. They give advice and will refer them possibly to ESOS (East Surrey Outreach Service) or Mole Valley Council depending on their local connection, needs and if they are vulnerable etc.

Streetlink will need information about the persons location, name, contact number etc.

Margaret Davidson. Safeguarding officer for Vulnerable adults. St Mary's Fetcham
Information correct as of 01.2023

Further information is on the reverse of this sheet.

Signposting information for the Fetcham area for a homeless person.

All homeless people must complete a homeless application form.

This must be done through Mole Valley District Council or Streetlink

Mole Valley Council

Daytime: In working hours (8.30am-5pm) you can call Mole Valley Council and ask to be put through to the Housing Department to report a rough sleeper: - **01306 885001**

Out of hours: Homeless line on:- **01372 376533**

Mole Valley Adult Social Care Locality Team: Tel: 01372 833456

The Meeting Room

For those wanting help with money problems and addictions.

Weekly Drop in sessions

Monday 11am - 2pm. Leatherhead Football Club, Guildford Road, Leatherhead, KT22 9AS

Tuesday 12:15pm - 2:30pm.

Ashted Baptist Church, 192 Barnett Wood Ln, Ashted KT21 2LW

Thursday 10:30am - 1:30pm.

The Kings Church, Epsom Gibraltar Crescent, off Longmead Road, Epsom, KT19 9BU

Lisa Cullen- Centre manager 07525168027 Email: themeetingroom123@gmail.com

TRANSFORM HOUSING.

Reigate is the local office covering Fetcham. Their clients all have “special needs “

i.e., addictions, abuse, gambling, MH problems, probation etc.

They do not have a remit for people being homeless for domestic reasons.

Referrals must be made by a professional: doctor, probation officer but they might accept a referral from a church but best to check with them first.

Email: transformhousing.co.uk Reigate office 01737 233893.

Charities won't take direct referrals from a homeless person.

SHELTER Tel: 0808 800 4444 LeatherHEAD START referrals from MVDC only